ABSTRACT OF THE DISCLOSURE

A system, method, and article of manufacture for locating or communicating with a patron at a hospitality facility includes a server and a plurality of client terminals. The server may receive, from one of the plurality of client terminals, a patron identifier identifying a patron and a location identifier identifying a location in the hospitality facility and storing the location identifier in an account corresponding to the patron identified by the patron identifier. A patron, using a client terminal may send a request for the location of a particular patron to the server. The server retrieves, from an account corresponding to the particular patron, a location identifier for the particular patron and sends a message based on the location identifier for the particular patron.

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